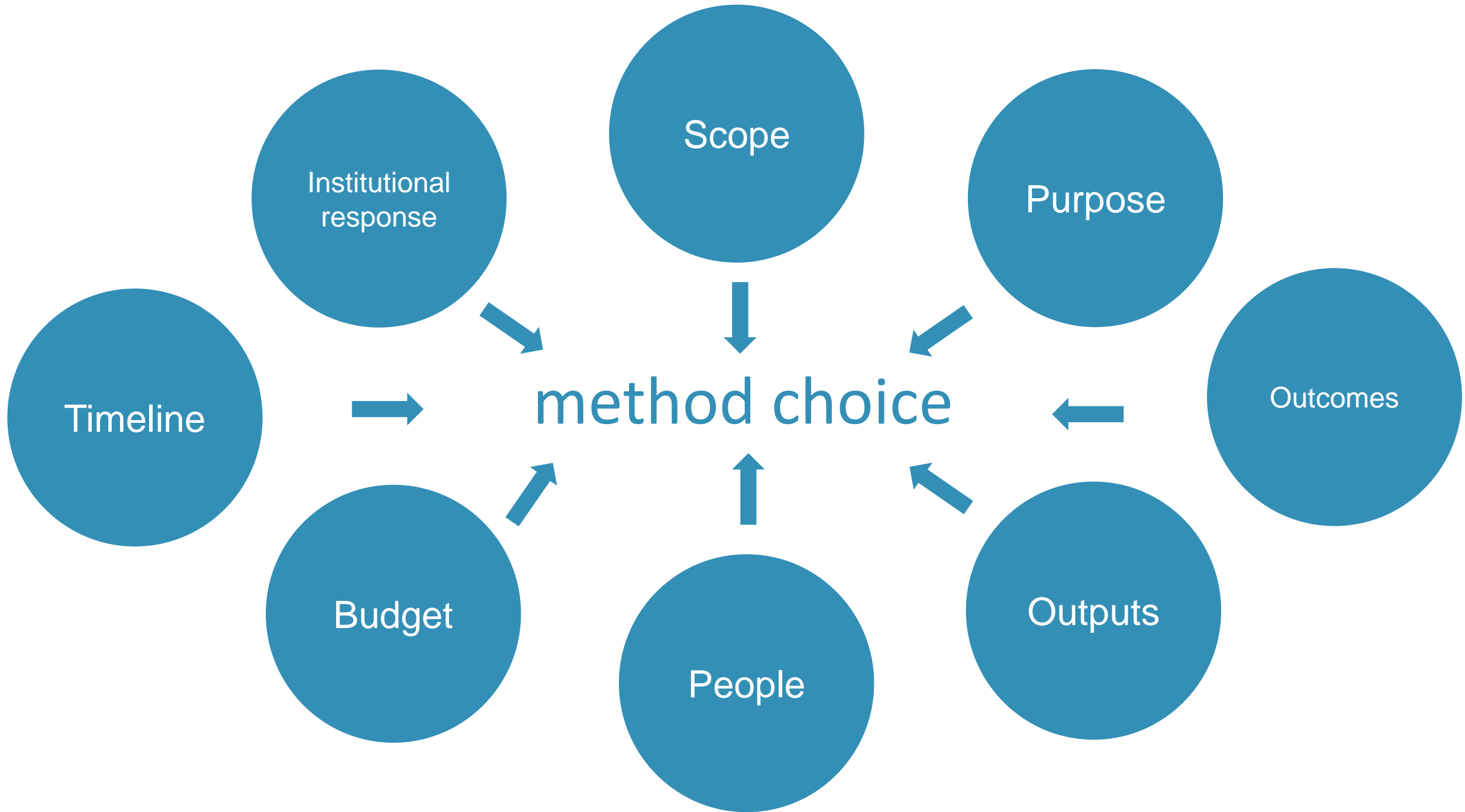


# The practicalities of engaging citizens in devolution

**Sarah Allan, Engagement Lead, Involve**

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# Advantages of the eight steps

**Choose the right engagement method – cost saving, efficiency, impact**

**Manage participant and stakeholder expectations**

**Use them as a tool for stakeholder engagement**

# The three Fs: FAQs, fears, facilitation tips

How to get beyond:

Usual  
suspects

Mono-  
logues

Angry  
criticism

A top tip:

Framing



Involve are experts in public participation. We believe passionately in a democracy where citizens are able to take and influence the decisions that affect their lives.

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